



Request under Freedom of Information Act 2000

Request Ref: NGFOI 17/18: 61

Thank you for your request for information received at Northampton General Hospital NHS Trust (NGH) on 08 May 2017. I am pleased to be able to provide you with a response.

1. *What Applications are you running for:*
 - a) *Finance?*
eFinancials
 - b) *HR?*
ESR
 - c) *Payroll?*
ESR
 - d) *Project?*
MS Project 2010
 - e) *CRM?*
N/A
 - f) *Manufacturing?*
N/A
 - g) *Sourcing?*
N/A
 - h) *Invoice Scanning Tool?*
eFinancials
 - i) *Are you using Config Snapshot?*
No
 - j) *What BI Tool are you using?*
Business Objects 4.1
2. *What versions of the above Applications are you running?*
N/A
3. *When was your last Application upgrade?*
2017
4. *Are you planning another upgrade in the next 12-18 months?*
No
5. *Do you have an Oracle support partner for applications? If so who?*
Softcat

6. *Do you have an SAP support partner for applications? If so who?*

CACI

7. *What kind of support is included in the contract/s (functional/technical/etc.?)*

Functional

8. *What is the value of the SAP application support contract and when does it end?*

To provide the information as requested, would be disclosing information which is commercially sensitive and could place the Trust at a financial disadvantage and reduce the Trust's negotiating powers. This information is therefore held exempt under section 43 of the FOI Act.

The contract ends in 2022

9. *What is the value of the Oracle application support contract and when does it end?*

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The contract ends in 2018

10. *When does the SAP and/or Oracle contracts expire?*

The contract ends in 2022

11. *Are you running any Oracle Databases, if so what versions are you running?*

Oracle 10g

12. *Are you running any SAP Databases if so what versions are you running?*

Business Objects 4.1

13. *What applications are being run on these Databases?*

Business Objects 4.1/In house developed data warehouse

14. *Are you planning another Database upgrade in the next 12-18 months?*

We are not planning any at the moment

15. *Do you have an Oracle support partner for Databases? If so who?*

Softcat

16. *Do you have an SAP support partner for Databases? If so who?*

CACI

17. *What is the value of the database support contract for SAP and when does it expire?*

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The contract ends in 2022

18. *What is the value of the database support contract for Oracle and when does it expire?*

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The contract ends in 2018

19. *Where are the databases held? Hosted, onsite/offsite?*
Onsite

20. *If not, how many in-house DBAs do you have?*
1

21. *Where do you advertise any Oracle and/or SAP procurement opportunities?*
Recognised NHS frameworks

22. *Who is responsible for looking after the contract for the Oracle and/or SAP estate?*
Deputy Director of ICT

23. *Who is responsible for looking after the licenses for the Oracle and/or SAP estate?*
Deputy Director of ICT

24. *How much do you pay annually for Oracle Support & Maintenance and when does it renew?*

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25. *How much do you pay annually for SAP Support & Maintenance and when does it renew?*

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26. *Do you work with off-shore partners?*
No