

Request under Freedom of Information Act 2000

## Request Ref: NGFOI 18/19: 462

Thank you for your request for information received at Northampton General Hospital NHS Trust (NGH) on 23/11/2018.

I am pleased to be able to provide you with the following information:

1. Does your Trust have a policy relating to shadow IT and feral systems? If yes, can you provide a copy of that policy?

We do not have a policy specifically for this; however we restrict access to Microsoft Access to avoid database creation.

2. Has your Trust carried out a recent audit of shadow IT and feral systems?

No.

3. If Yes, can we have a copy of that audit? If No, will you provide an estimate of the number of such systems in your Trust?

Freedom of Information gives access to recorded information held. Estimates/Opinions do not fall within this criteria and we are therefore unable to provide the information requested.

4. If you are unable to identify ALL shadow IT and feral systems, will you explain how you intend to meet your obligations under GDPR?

We are currently undertaking an audit of Medical Devices which may also store patient details. During that process we have identified one that required upgrading and improvements to the patient data, which has been mitigated whilst the upgrade is planned.

We have identified a number of cases of spreadsheets including a small subset of patient data that are in use within the Trust. We are in the process of preparing plans to migrate the data stored in shared drives into structured document management software that would allow better management of the records and the ability to identify where patient data is being held. We can then review requirements and develop mini systems or add-ons to existing systems to provide appropriate places to store this data.

5. Do you have a picture of how many feral systems adhere to NHS national data standards?

I can confirm on behalf of the Trust and in accordance with S.1 (1) of the Freedom of Information Act 2000 (FOIA) that we do not hold the information that you have requested.

6. Are shadow systems currently covered under your trust's Cyber Security policies and IG Toolkit?

All systems in our estate are covered by our Cyber Security and IG policies and protected against intrusion.