

Request under Freedom of Information Act 2000

Request Ref: NGFOI 18/19: 591

Thank you for your request for information received at Northampton General Hospital NHS Trust (NGH) on 01/02/2019.

I am pleased to be able to provide you with the following information:

1. Please list the number of patients **per year** placed on an end-of-life pathway (LCP or otherwise) or end-of-life care plan between the years 2011 - 2018.

I can confirm on behalf of the Trust and in accordance with S.1 (1) of the Freedom of Information Act 2000 (FOIA) that we do not collate the information you have requested in a centralised system and we estimate that the amount of time required to extract and provide the information as requested would exceed the 18 hours permitted for an individual FOI request.

2. Please detail the number and type of complaints relating to end of life care **per year** for the years 2011 - 2018. Please detail the nature of the complaint (e.g. poor communication, issues to do with consent, or the care itself etc) and whether the complaint was upheld.

| Ref | Date | Subject (primary) | Pathway | Outcome code |
|-----------|---------------|--------------------------|-------------|-------------------|
| 15/16 474 | January 2016 | Care (Medical & Nursing) | End of Life | UPHELD |
| 15/16 482 | February 2016 | Communication | End of Life | NO FURTHER ACTION |
| 16/17 503 | March 2017 | Care (Medical & Nursing) | End of Life | UPHELD |
| 17/18 062 | May 2017 | Care (Medical & Nursing) | End of Life | NO FURTHER ACTION |
| 17/18 261 | October 2017 | Care (Medical & Nursing) | End of Life | PARTIALY UPHELD |
| 18/19 081 | May 2018 | Communication | End of Life | STAFF REMINDED |
| 18/19 346 | November 2018 | End of Life Care | End of Life | NO FURTHER ACTION |

I can confirm on behalf of the Trust and in accordance with S.1 (1) of the Freedom of Information Act 2000 (FOIA) that we do not collate the information that you have requested., as this data is not held for years prior to 2015/16.