

Request under Freedom of Information Act 2000

Request Ref: NGFOI 18/19: 625

Thank you for your request for information received at Northampton General Hospital NHS Trust (NGH) on 18/02/2019.

I am pleased to be able to provide you with the following information:

1. *Does your NHS Trust use a computer assisted facilities management system?*

Yes

2. *If no, are there ongoing plans to purchase a computer assisted facilities management system in the future?*

N/A

3. *What is the name of the computer assisted facilities management system (product name) and which company is it purchased from?*

Agility software from SSG Insight

4. *Provide brief information on the process in use at the NHS Trust to manage reactive and planned maintenance work including how this is recorded and scheduled.*

**The majority of planned maintenance is based on statutory requirements, NHS guidance, manufacturers recommendations, HVCA guidance.
The majority of reactive maintenance is reported through the Estates departments Helpdesk or raised following planned maintenance works.
In both of the above cases, works are recorded and scheduled through the Agility system.**

5. *Value of the current contract, date of commencement and date of expiry.*

To provide the information as requested, would be disclosing information which is commercially sensitive and could prejudice the commercial interests of our suppliers. This information is therefore held exempt under section 43 of the FOI Act.

6. *Who is responsible for ensuring the computer assisted facilities management system meets the NHS Trust's requirements?*

The Estates Maintenance Manager.