

Request under Freedom of Information Act 2000

Request Ref: NGFOI 18/19: 644

Thank you for your request for information received at Northampton General Hospital NHS Trust (NGH) on 23/02/2019.

I am pleased to be able to provide you with the following information:

Can you please provide me with the following information for the past three financial years and the current financial year to date (broken down by year):

- 1. The number of occasions where a doctor shift in your accident and emergency departments was left unfilled*

2016/17 – 135
2017/18 – 365
2018/19 – 323

- 2. The number of complaints made by doctors at your accident and emergency departments due to having to fill rota shift absences. Please provide a copy of the text of each complaint.*

Section 12(1) of the FOIA is a provision which allows a public authority to refuse to comply with a request for information where the cost of compliance is estimated to exceed a set limit known as the appropriate limit.

I can confirm on behalf of the Trust and in accordance with S.1 (1) of the Freedom of Information Act 2000 (FOIA) that we do not collate the information you have requested in a centralised system and we estimate that the amount of time required to extract and provide the information as requested would exceed the 18 hours permitted for an individual FOI request.

- 3. The number of occasions that rota shift gaps in your accident and emergency departments have been filled by agency workers. Please state the cost of this to your trust in each of these years.*

	Shifts	Cost (£)
2016/17	1650	1,912,457
2017/18	606	546,536
2018/19*	528	350,221

*** Apr18 –Feb19**

- 4. The number of occasions that rota shift gaps in your accident and emergency departments have been filled by staff working additional shifts. Please state the cost of this to your trust in each of these years*

	Shifts	Cost (£)
2016/17	459	279,970
2017/18	395	297,823
2018/19*	277	131,781

*** Apr18 –Feb19**