

Request under Freedom of Information Act 2000

Request Ref: NGFOI 19/20: 097

Thank you for your request for information received at Northampton General Hospital NHS Trust (NGH) on 21/05/2019.

I am pleased to be able to provide you with the following information:

Under the Freedom of Information Request act 200. Could you please supply me with the following Information surrounding Digital Neurophysiology Order Communications and Reporting solutions at your Trust;

1, Which technical software do you use for Neurophysiology examinations
Xitek and Cadwell

2, What is the contract end date for this software
October 2019

3, What was the contract cost for this software in the last financial year
To provide the information as requested, would be disclosing information which is commercially sensitive and could prejudice the commercial interests of our suppliers. This information is therefore held exempt under section 43 of the FOI Act.

4, What are the associated costs for the servers for this software in the last financial year
The hardware and software associated for these servers (Cisco UCS, NetApp, VMware, Microsoft, Veeam) has been purchased in previous financial years. No costs for 18/19.

5, How many technical machines do you have in this department
Three EMG machines, three EEG machines and two EEG reader stations.

6, What was your outpatient activity levels for the last financial year split into examination types
**EEG activity = 1996
Peripheral neurophysiology activity = 2763**

7, How do staff from internal departments request Neurophysiology examinations at your trusts
Electronically

8, How do service users external to the trust request Neurophysiology examinations at your Trust
Fax, post, email

9, What is the process for administrating requests within the departments
Please could you clarify the information which you require to answer this request?

10, What Patient administration system do you use?
Prism and Ecamis

11, In what medium are the requests reported, i.e., paper, digital.
Reports are created digitally. Reports are dispatched on paper.

12, Do you currently have any link between your technical machines and any current reporting software
Yes

13, What reporting software do you use, if any?

Software in Cadwell, Xitek and Prism

14, How does the department send out reports to internal requesters

Internal post

15, How does the department send out reports to external requesters.

External post