

Request under Freedom of Information Act 2000

Request Ref: NGFOI 19/20: 106

Thank you for your request for information received at Northampton General Hospital NHS Trust (NGH) on 24/05/2019.

I am pleased to be able to provide you with the following information:

Please could you provide three answers to each separate question – the first covering the time period 1st October 2016 – 30th September 2017, the second covering the time period 1st October 2017 – 30th September 2018 and the third covering the time period 1st October 2018 – 31st March 2019.

1. *Do you have streaming in place in your A+E department? (For each of the time periods specified.)*

Yes, since approximately February 2017

2. *Is the streaming service manned exclusively by GPs?*

No

3. *If it is not run exclusively by GPs, what other clinical staff run the service?*

It is also manned by Advanced Nurse Practitioners and when there is a medical gap, Emergency Department middle grades also provide cover.

4. *If there is a mix of GPs and non-GP clinicians running the service, what is the percentage of shifts that include a GP vs shifts that do not include a GP?*

The service is run by senior doctors who have experience in urgent care, none of these staff members are fully qualified as a GP.

5. *What are the opening hours of the streaming service?*

8am until 11pm, 7 days a week

6. *What was the overall number of patients that attended A+E?*

01/10/2016 – 30/09/2017 117541

01/10/2017 – 30/09/2018 133140

001/10/2018 – 31/03/2019 67837

7. *What number of those patients were seen through the A+E streaming service?*

01/10/2016 – 30/09/2017 0

01/10/2017 – 30/09/2018 12894
001/10/2018 – 31/03/2019 8147

8. *What was the overall number of A+E patients who were admitted to hospital?*

01/10/2016 – 30/09/2017 28191
01/10/2017 – 30/09/2018 30889
001/10/2018 – 31/03/2019 18198

9. *What was the overall number of A+E patients who were redirected/referred to another service?*

01/10/2016 – 30/09/2017 17586
01/10/2017 – 30/09/2018 19965
001/10/2018 – 31/03/2019 9866

10. *What was the overall number of A+E patients who were discharged?*

01/10/2016 – 30/09/2017 60229
01/10/2017 – 30/09/2018 70249
001/10/2018 – 31/03/2019 37416

11. *What % of patients spent four hours or less in A+E?*

01/10/2016 – 30/09/2017 85.47%
01/10/2017 – 30/09/2018 87.07%
001/10/2018 – 31/03/2019 82.33%