

**Request under Freedom of Information Act 2000 – our ref: FOI 19/20\_290**

I write in response to your request under the Freedom of Information (FOI) Act.

I confirm that the Trust holds the information you requested. Please see the replies, set out against your questions, below:

|   |  | 2016-17  | 2017-18 | 2018-19 |
|---|--|--|---------|---------|
| <p><i>Please provide details of the number of referrals received by the Trust for patients to all MSK physiotherapy services for the following financial years: i) 2016/17, ii) 2017/18 and iii) 2018/2019</i></p>                          | Routine  | <p><b>The referrals universe is currently being validated so we are unable to provide this information at this time.</b></p> |         |         |
|   | Urgent   |  |         |         |
| <p><i>The amount of time taken between a referral (regardless of its source) to physiotherapist being made and the patient's first appointment with the physiotherapist for both routine and urgent cases</i></p>                           | Routine  | 98   | 151     | 83      |
|   | Urgent   | 33   | 52      | 71      |
| <p><i>Please confirm or deny whether the Trust provides Musculoskeletal (MSK) services that include first contact physiotherapists in General Practice</i></p>  | <p><b>We do not have MSK physiotherapy services at NGH.</b></p>  |  |         |         |
| <p><i>Please confirm or deny whether patients can self-refer to physiotherapy services within the MSK services provided by the Trust</i></p>  |  |  |         |         |
| <p><i>If this is not available, please confirm if another entity, and if so which, holds this information for patients in the locality.</i></p>   | <p><b>NHFT (NORTHAMPTONSHIRE HEALTHCARE NHS FOUNDATION TRUST)</b></p>  |  |         |         |
| <p><i>If this information is not held by you or another health body in your area, please confirm if referral to treatment times for physiotherapist appointments used to be recorded and if so, when did this cease to be measured?</i></p> | <p><b>We do not hold any data in this area. We do refer patients following surgery when a patient is discharged from hospital. We do not know when or where the patient is issued with an appointment.</b></p> |  |         |         |