



Request under Freedom of Information Act 2000

Request Ref: NGFOI 16/17: 26

Response Letter

Thank you for your request for information received at Northampton General Hospital NHS Trust (NGH) on 13.04.16.

I am pleased that we are now able to provide you with a response to your request as shown below.

You requested:

Under the Freedom of Information Act, please could you provide me with the number of people who have missed:

1. one outpatient appointment (either first or subsequent attendance)
2. two outpatient appointments (either first or subsequent attendance)
3. three outpatient appointments (either first or subsequent attendance)
4. four outpatient appointments (either first or subsequent attendance)
5. five or more outpatient appointments (either first or subsequent attendance)

for each of the past two years, 2014/15 and 2015/16.

This applied to Did Not Attends only.

Response from Northampton General Hospital NHS Trust (NGH):

Did Not Attend	2014/15	2015/16
One missed appointment	16242	17512
Two missed appointments	3840	4354
Three missed appointments	1203	1385
Four missed appointments	364	471
Five or more missed appointments	232	405