



**Request Ref: NGFOI 16/17: 212**

Thank you for your request for information received at Northampton General Hospital NHS Trust (NGH) on 19/07/16.

I am pleased that we are now able to provide you with a response to your request as shown below.

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**Response from Northampton General Hospital NHS Trust (NGH):**

1. What was the total revenue incoming from patient phone charges in the last financial year? This should include all income from phone calls made and received by patients using hospital phones, i.e. whether it is the patient paying, or an outside caller who is paying.

**The Trust does not receive any revenue or income from the patient bedside phones**

2. What was the total profit (i.e. surplus income) made from patient phone charges in the last financial year? As above, this should include all income from phone calls made and received by patients using hospital phones, i.e. whether it is the patient paying, or an outside caller who is paying

**The Trust does not receive any profit or income from the patient bedside phones**

3. What was the total revenue incoming from patient TV charges in the last financial year (if any)?

**The Trust does not receive any revenue from Patient TV.**

4. What was the total profit (i.e. surplus income) made from patient TV charges in the last financial year (if any)?

**The Trust does not receive any profit from Patient TV.**