

Request under Freedom of Information Act 2000

**Request Ref: NGFOI 19/20: 200B**

Thank you for your request for information received at Northampton General Hospital NHS Trust (NGH) on 11/07/2019.

- *How many of those extensions supported by your current PBX would you say are contact centre/customer service agents?*

**This would be around 110 extensions, to date, as agents.**