

Request under Freedom of Information Act 2000

**Request Ref: NGFOI 19/20: 208**

Thank you for your request for information received at Northampton General Hospital NHS Trust (NGH) on 17/07/2019.

I am pleased to be able to provide you with the following information:

1. *Whether the Trust has a Memorandum of Understanding with the Home Office regarding the Immigration Enforcement Checking and Advisory Service (IECAS) helpline. If so, please provide a copy of that MoU*

**We do have a MOU in place. However, the Home Office is the creator of this document and it is marked Official Sensitive. The Home Office may be able to supply this information. Their website is:**

**<https://www.gov.uk/government/organisations/home-office>**

2. *For each financial year since 2017/18 and including 2019/20, the number of patients whose information and/or data was shared with the Home Office without the patient's knowledge or permission, and the basis for this information sharing. Please state the categories of information that were disclosed (e.g. country of origin)*

**The Trust does not hold data regarding the number of patients whose information has been shared with the Home Office.**

**We adhere to Chapter 12 of the Overseas charging regulations in regards to sharing patient information with the Home Office. Please refer to the Charging regulations for further information:**

**[https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment\\_data/file/767905/guidance-on-implementing-the-overseas-visitor-charging-regulations.pdf](https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment_data/file/767905/guidance-on-implementing-the-overseas-visitor-charging-regulations.pdf)**

3. *Staff training slides (or Word documents, pdfs) used in any training/guidance sessions, related to patient charging, delivered by Overseas Visitor Managers to Trust staff since July 2017.*

**Staff and Overseas Visitor Manager training is found online (e- learning) through the department of health via Health Education England: <https://www.e-lfh.org.uk/programmes/overseas-visitors-cost-recovery/>**

4. *Copies of the training material used to train Overseas Visitor Managers in relation to identifying patients ineligible for free NHS care*

**Staff and Overseas Visitor Manager training is found online (e- learning) through the department of health via Health Education England: <https://www.e-lfh.org.uk/programmes/overseas-visitors-cost-recovery/>**

**Overseas Visitor Managers also have access to the Department of Health and Social**

**Care forum that provides support, legislation updates and everyday resources and tools (patient letters and leaflets etc.).**

5. *Any checklist, guidance, policies or procedures currently used by Overseas Visitor Managers to identify patients who may be ineligible for free NHS care under the overseas patient charging rules*

**We adhere to the guidance on implementing the overseas visitor charging regulations to assist us in identifying patients who may be chargeable:**

**[https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment\\_data/file/767905/guidance-on-implementing-the-overseas-visitor-charging-regulations.pdf](https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment_data/file/767905/guidance-on-implementing-the-overseas-visitor-charging-regulations.pdf)**

6. *Does the Trust record the ethnicity or nationality of patients who are asked to provide evidence/proof of their eligibility for free NHS care? If so, please provide this data for 2017/18, 2018/19 and 2019/20 (year to date)*

Patient origin	Number of patients		
	2017/18	2018/19	2019/20 (to date)
<i>Abu Dhabi</i>	<b>0</b>	*	*
<i>Afghanistan</i>	*	*	*
<i>Africa</i>	<b>0</b>	*	<b>0</b>
<i>Afghanistan/Netherlands</i>	*	<b>0</b>	<b>0</b>
<i>Albania</i>	<b>17</b>	<b>13</b>	<b>5</b>
<i>Algeria</i>	*	<b>0</b>	*
<i>Anguilla</i>	<b>0</b>	*	*
<i>Antigua</i>	<b>0</b>	*	<b>0</b>
<i>Armenia</i>	<b>0</b>	*	<b>0</b>
<i>Argentina</i>	*	<b>0</b>	<b>0</b>
<i>Auckland/UK</i>	*	<b>0</b>	<b>0</b>
<i>Australia</i>	<b>5</b>	*	*
<i>Australia/UK</i>	*	<b>0</b>	<b>0</b>
<i>Austria</i>	*	<b>0</b>	<b>0</b>

<i>Azerbaijan</i>	*	<b>0</b>	<b>0</b>
<i>Bangladesh</i>	*	<b>8</b>	*
<i>Belgium</i>	*	<b>0</b>	<b>0</b>
<i>Brazil</i>	*	*	<b>0</b>
<i>British</i>	<b>0</b>	*	<b>0</b>
<i>Bulgaria</i>	<b>7</b>	*	<b>0</b>
<i>Burundi</i>	<b>0</b>	*	<b>0</b>
<i>Cameroon</i>	*	*	<b>0</b>
<i>Canada</i>	*	*	<b>0</b>
<i>Canada/Poland</i>	<b>0</b>	*	<b>0</b>
<i>China</i>	*	*	*
<i>Denmark</i>	*	*	<b>0</b>
<i>Dubai</i>	<b>0</b>	<b>0</b>	*
<i>Egypt</i>	<b>0</b>	*	<b>0</b>
<i>El Salvador</i>	<b>0</b>	*	<b>0</b>
<i>Eritrea</i>	*	<b>0</b>	<b>0</b>
<i>Ethiopia</i>	<b>0</b>	*	<b>0</b>
<i>Finland</i>	<b>0</b>	*	<b>0</b>
<i>France</i>	*	<b>0</b>	*
<i>Gambia</i>	<b>0</b>	*	<b>0</b>
<i>Germany</i>	*	*	<b>0</b>
<i>Germany/Brazil</i>	<b>0</b>	*	<b>0</b>
<i>Ghana</i>	<b>13</b>	<b>9</b>	<b>5</b>
<i>Greece</i>	*	*	*
<i>Grenade</i>	<b>0</b>	*	<b>0</b>
<i>Guatamala</i>	<b>0</b>	*	<b>0</b>

<i>Guernsey</i>	<b>0</b>	*	<b>0</b>
<i>Hong Kong</i>	*	<b>0</b>	*
<i>Hungary</i>	<b>11</b>	<b>6</b>	*
<i>India</i>	<b>30</b>	<b>41</b>	<b>17</b>
<i>Indonesia</i>	<b>0</b>	<b>0</b>	*
<i>Iran</i>	*	*	*
<i>Iraq</i>	<b>6</b>	*	*
<i>Ireland</i>	<b>9</b>	*	*
<i>Italy</i>	<b>5</b>	<b>6</b>	<b>7</b>
<i>Japan</i>	<b>0</b>	*	<b>0</b>
<i>Jamaica</i>	*	<b>0</b>	<b>0</b>
<i>Kenya</i>	*	*	<b>0</b>
<i>Kuwait</i>	<b>0</b>	*	<b>0</b>
<i>Latvia</i>	<b>14</b>	<b>19</b>	<b>9</b>
<i>Lithuania</i>	<b>17</b>	<b>23</b>	<b>6</b>
<i>Macedonia</i>	*	*	<b>0</b>
<i>Malawi</i>	<b>0</b>	*	<b>0</b>
<i>Malaysia</i>	*	<b>0</b>	<b>0</b>
<i>Malta</i>	<b>0</b>	<b>0</b>	*
<i>Mauritius</i>	*	*	*
<i>Mauritius/French</i>	<b>0</b>	<b>0</b>	*
<i>Mexico</i>	<b>0</b>	*	<b>0</b>
<i>Moldova</i>	<b>29</b>	<b>44</b>	<b>15</b>
<i>Moldova/Romania</i>	*	*	<b>0</b>
<i>Morocco</i>	<b>0</b>	*	<b>0</b>
<i>Netherlands</i>	<b>0</b>	*	*

<i>N.Ireland</i>	*	<b>0</b>	<b>0</b>
<i>New Zealand</i>	*	*	*
<i>Nigeria</i>	<b>17</b>	<b>18</b>	<b>6</b>
<i>NK</i>	<b>13</b>	<b>32</b>	<b>0</b>
<i>Oman</i>	*	<b>0</b>	<b>0</b>
<i>Pakistan</i>	<b>9</b>	<b>11</b>	*
<i>Palestine</i>	<b>0</b>	*	<b>0</b>
<i>Philippines</i>	*	<b>5</b>	*
<i>Poland</i>	<b>41</b>	<b>46</b>	<b>12</b>
<i>Portugal</i>	*	<b>5</b>	*
<i>Republic of Ireland</i>	*	<b>0</b>	*
<i>Romania</i>	<b>181</b>	<b>187</b>	<b>44</b>
<i>Russia</i>	*	<b>0</b>	<b>0</b>
<i>Saudi Arabia</i>	*	<b>0</b>	<b>0</b>
<i>Serbia</i>	<b>0</b>	*	*
<i>Sierra Leone</i>	*	<b>0</b>	<b>0</b>
<i>Slovakia</i>	*	*	*
<i>Somalia</i>	*	*	<b>0</b>
<i>South Africa</i>	*	*	*
<i>South Africa/Portugal</i>	*	<b>0</b>	<b>0</b>
<i>Spain</i>	<b>5</b>	<b>6</b>	<b>0</b>
<i>Spain/UK</i>	*	<b>0</b>	<b>0</b>
<i>Sri Lanka</i>	<b>9</b>	<b>6</b>	*
<i>St Kitts</i>	<b>0</b>	*	<b>0</b>
<i>Sudan</i>	*	*	*
<i>Sweden</i>	*	*	*

<i>Tanzania</i>	*	*	0
<i>Thai</i>	*	0	0
<i>The Netherlands</i>	*	0	0
<i>Trinidad</i>	*	*	0
<i>Tunisia</i>	*	0	0
<i>Turkey</i>	*	*	*
<i>UAE</i>	*	0	0
<i>Uganda</i>	*	*	0
<i>UK</i>	<b>10</b>	<b>16</b>	*
<i>UK/Abu Dhabi</i>	<b>0</b>	*	<b>0</b>
<i>UK/Australia</i>	*	*	<b>0</b>
<i>UK/Bangladesh</i>	*	<b>0</b>	<b>0</b>
<i>UK/Brazil</i>	*	*	<b>0</b>
<i>UK/Dubai</i>	<b>0</b>	*	<b>0</b>
<i>UK/France</i>	*	*	*
<i>UK/Gambia</i>	<b>0</b>	*	<b>0</b>
<i>UK/Gibraltar</i>	<b>0</b>	*	<b>0</b>
<i>UK/Iraq</i>	<b>0</b>	*	<b>0</b>
<i>UK/Italy</i>	<b>0</b>	*	<b>0</b>
<i>UK/Jamaica</i>	<b>0</b>	*	<b>0</b>
<i>UK/Japan</i>	<b>0</b>	*	<b>0</b>
<i>UK/Laos</i>	*	<b>0</b>	<b>0</b>
<i>UK/Malta</i>	*	<b>0</b>	<b>0</b>
<i>UK/New Zealand</i>	*	<b>0</b>	<b>0</b>
<i>UK/Philippines</i>	<b>0</b>	*	<b>0</b>
<i>UK/Portugal</i>	*	<b>0</b>	<b>0</b>

UK/South Africa	*	*	0
UK/Spain	0	*	*
UK/Tanzania	*	0	0
UK/Thailand	0	*	0
UK/Turks & Caicos Island	0	*	0
UK/USA	6	*	*
Ukraine	*	*	*
Unknown	0	0	47
USA	7	9	*
USA/Irish	*	0	0
USA/UK	*	0	0
Vietnam	*	*	0
Yemen	*	0	0
Zambia	0	0	*
Zimbabwe	9	*	*
Zimbabwe/UK	*	0	0
Nigeria/Spain	*	0	0
Uganda/UK	*	0	0

**\* Due to the low numbers involved the exact figures have been withheld under the Freedom of Information Act, Exemption Section 40. This is to protect the identity of the individuals concerned and to preserve their rights under the Data Protection Act.**

7. *Please list the circumstances under which, under current Trust/DHSC policy, the Trust shares the home address of past or current patients with the Home Office*

**Any request for patient information would be referred to the Data Quality Security and Protection Team to make the decision on if the release of patient information complied with GDPR.**

8. *Have any Trust staff faced disciplinary procedures for not cooperating with the identification or charging of patients ineligible for free NHS care since October 2017?*

**No**