



Request under Freedom of Information Act 2000

Request Ref: NGFOI 16/17: 62

Thank you for your request for information received at Northampton General Hospital NHS Trust (NGH) on 04/05/16.

I am pleased that we are now able to provide you with a response to your request as shown below.

Response from Northampton General Hospital NHS Trust (NGH):

1. Who is your current provider of Financial Systems support and implementation services?
Advanced Business Solutions (ABS)
2. When does the contract expire?
Rolling 12 month Annual Maintenance Contract
3. Who should I contact if I wish to supply training on your financials systems?
Systems Accountant Financial Systems
4. Who is your current provider of Procurement Systems support and implementation services?
Advanced Business Solutions (ABS)
5. When does the contract expire?
Rolling 12 month Annual Maintenance Contract
6. Who should I contact if I wish to supply training on your procurement systems?
Systems Accountant Financial Systems
7. Who is your current provider of Human Resources Systems support and implementation services?
Allocate Software and IBM
8. When does the contract expire?
18th January 2018
9. Who should I contact if I wish to supply training on your HRMS systems?
Head of Employment Services and Resourcing
10. What Applications are you running for:
 - Finance?
Efinancials supplied by ABS
 - HR?
ESR and E-rostering
 - Payroll?
ESR
 - Project?
MS Project
 - CRM?
N/A
 - Manufacturing?
N/A
 - Sourcing?
The Trust does not have a specific application for sourcing although we use Due North for e-Tendering and quotes
 - Invoice Scanning Tool?
Currently there is no scanning tool so invoices are attached to transactions using Paperclip
 - Are you using Config Snapshot?
No

- What BI Tool are you using?
Business Objects, Limera, Qlikview
11. What versions of the above Applications are you running?
Efinancials v4.1
 12. When was your last Application upgrade?
December 2011
 13. Are you planning another upgrade in the next 12-18 months?
Yes to V5 in the next financial year
 14. Do you have an Oracle support partner for applications? If so who?
The Oracle support for Finance is provided by ABS
 15. What kind of support is included in the contract (functional/technical/etc.?)
Application, Hot fixes, functional and technical
 16. What is the value of the application support contract?
£60k per annum for all Finance applications
 17. When does it expire?
Rolling 12 month annual maintenance contract
 18. Where do you advertise any Oracle procurement opportunities?
Would be procured through either a national framework contract or if advertised through www.supplying2nhs.com
 19. Who is responsible for looking after the contract for the Oracle estate?
IT Dept
 20. Who is responsible for looking after the licenses for the Oracle estate?
IT Dept
 21. How much do you pay annually for Oracle Support & Maintenance?
We do not use Oracle support
 22. When does this contract renew?
N/A
 23. Do you work with off-shore partners?
No
 24. Who are your off –shore partners for ERP Systems Implementation and support?
N/A