



Request under Freedom of Information Act 2000

Request Ref: NGFOI 17/18: 409

Thank you for your request for information received at Northampton General Hospital NHS Trust (NGH) on 07/12/17.

I am pleased to be able to provide you with the following information.

Contract 1

1. **Current Fixed Line (Voice Circuits) Provider-** *Supplier's name, if there is not information available please can you provide further insight into why?*

Vodafone, BT N3 and Interoute

2. **Fixed Line- Contract Renewal Date-** *please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers*

PSTN Lines are all out of contract.

SIP Trunks – Vodafone – Renewal date September 2018

SIP Trunks – BT N3 – Renewal date September 2018

3. **Fixed Line- Contract Duration-** *the number of years the contract is for each*
Interoute Annually

BT N3 Annually

Vodafone Annually

4. **Type of Lines-** *Please can you split the type of lines per each supplier? PSTN, Analogue, SIP*

PSTN and SIP

5. **Number of Lines-** *Please can you split the number of lines per each supplier? SIP trunks, PSN Lines, Analogue Lines*

PSTN Lines x 30 - Interoute

SIP Trunks x 60 – BT N3

SIP Trunks x 60 - Vodafone

Contract 2

6. **Minutes/Landline Provider-** *Supplier's name (NOT Mobiles) if there is not information available please can you provide further insight into why?*

BT N3

7. **Minutes/Landline Contract Renewal Date-** *please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract.*

BT N3 – Renewal date September 2018

8. Minutes Landline Monthly Spend- Monthly average spend. An estimate or average is acceptable.

3,000 per month average spend

9. Minute's Landlines Contract Duration: the number of years the contract is with the supplier.

Annually

10. Number of Extensions- Please state the number of telephone extensions the organisation currently has. An estimate or average is acceptable.

Estimated 3,500 Extensions

Contract 3

11. Fixed Broadband Provider- Supplier's name if there is not information available please can you provide further insight into why?

Virgin Media

Wi-Fi Spark

12. Fixed Broadband Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers

Virgin Media – 30/06/2021

Wi-Fi Spark - Rolling monthly

13. Fixed Broadband Annual Average Spend- Annual average spend for each broadband provider. An estimate or average is acceptable.

Virgin Media

Wi-Fi Spark

Regarding annual spend; this information is withheld under section 43(2) Commercial Interests

Reason / Explanation

To provide the information as requested, would be disclosing information which is commercially sensitive and could prejudice the commercial interests of our suppliers. This information is therefore held exempt under section 43 of the FOI Act.

In relation to this exemption (known as a 'Prejudice' based exemption), as required, we have applied the Public Interest Test and have found that the public interest in withholding the information is greater than the public interest in disclosing the information.

Contract 4

15. WAN Provider- please provide me with the main supplier(s) if there is not information available please can you provide further insight into why?

BT

Virgin Media

16. WAN Contract Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers

BT (N3) N/A

BT – 30/06/2018

Virgin Media – 03/03/2018

17. **Contract Description:** Please can you provide me with a brief description of the contract
BT (N3) Trust N3 WAN
BT 100Mb leased line – Internet facing - Data
Virgin Media 100Mb leased line – Internet facing - Data

18. **Number of sites:** Please state the number of sites the WAN covers. Approx. will do.
1

19. **WAN Annual Average Spend-** Annual average spend for each WAN provider. An estimate or average is acceptable.

BT (N3) N/A

BT

Virgin Media

Regarding annual spend; this information is withheld under section 43(2) Commercial Interests

Reason / Explanation

To provide the information as requested, would be disclosing information which is commercially sensitive and could prejudice the commercial interests of our suppliers. This information is therefore held exempt under section 43 of the FOI Act.

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20. If the following contract is in relation to N3 can you please provide me with details on when the Trust is planning to migrate to the HSCN contract.

Late 2019

21. **Internal Contact:** please can you send me there full contact details including contact number and email and job title.

If your organisation has a managed services contract which includes all or two out of three of the services stated above please state which of these is included with the contract. It would also be for me to if there are any other service support areas that are included within these contracts.

It is not Trust practice to divulge the details for staff members below board level, however, we would be happy to forward on correspondence on your behalf.