



Request under Freedom of Information Act 2000

Request Ref: NGFOI 18/19: 96

Thank you for your request for information received at Northampton General Hospital NHS Trust (NGH) on 10/05/18.

I am pleased to be able to provide you with the following information.

Please see the attached completed as requested.

Question 1

What is your organisation's IT spend in FY17/18 and projected for FY18/19?	FY17/18	FY18/19
Overall	9,484,773	10,487,168
Capital	3,309,173	3,645,000
Revenue	6,175,600	6,842,168

Question 2

Does your organisation outsource any or all of its IT infrastructure?	Yes/No	If yes, who is the main supplier or shared service provider?	If no, please give details:	Annual spend FY17/18	Contract renewal date	Percentage outsourced
Desktop management	no		Please clarify what details you are asking for?			
Networking	yes	maintel		commercially sensitive		
Data centre	no					
Mobile device management	no					

Server management	no					
IT security	no					
Other (please specify)						

Question 3	What elements of your IT infrastructure are managed by a cloud provider?	Yes/No/specify	Main supplier	Annual spend FY17/18	Contract renewal date
	Data storage	no			
	Networking	no			
	Back-up and archive	no			
	Processing and compute capacity	no			
	Application databases	no			
	Big data analytics databases	no			
	Email and collaboration	no			
	Other (please specify)	no			

Question 4	Does your organisation plan to move to a cloud-based service in the next 2 years?	Yes	No	Main supplier	Notes
	Data storage	yes			not decided
	Networking		no		
	Back-up and archive	yes			not decided
	Processing and compute capacity	yes			not decided
	Application databases				
	Big data analytics databases				
	Email and collaboration	yes		NHS MAIL	
	Other (please specify)				

Question 5	What percentage of your servers are virtualised and what virtualisation platform do you use?	Response

What percentage of your servers are virtualised	Approx 90%
Virtualisation platform and main supplier	VMWare

Question 6	How does your organisation manage data storage?	Please select	On premise/Off premise	Main supplier	Annual spend FY17/18	Contract renewal date
	Local departmental servers					
	In-house data centre	yes	on	Oracle	commercially sensitive	31/12/2020
	Outsourced cloud provider					
	Outsourced data centre					
	Shared service					
	Other (please specify)					

Question 7	How many servers does your organisation have and are these owned or leased?	Response	Notes
	Number of servers		
	Owned or leased	owned	
	Average age of servers		
	Main supplier		
	Annual spend FY17/18		

Question 8	Please specify your organisation's network suppliers, annual spend and contract renewal dates	Main supplier	Annual spend - FY17/18	Contract renewal date
	Fixed line telecoms	Interoute	commercially sensitive	No Fixed Contract Dates
	Mobile telecoms	O2	commercially sensitive	Macrh 2019

Data network (broadband)	BT / Virgin	commercially sensitive	30/07/2019 & 02/03/2019
WiFi (hardware)	Avaya	commercially sensitive	Jun-19
CoIN (if applicable)			
WAN	N3	commercially sensitive	Rolling Monthly
LAN	Avaya	commercially sensitive	Jun-19
Other (please specify)			

Question 9	Please outline the extent of your trust's WiFi coverage?	Yes/No	Percentage of organisation covered
	Community wide (e.g. CoIN)		
	Enterprise wide (whole campus)	yes	aprox 95%
	Main building only		
	Sections of building(s) only		
	Mobile phone signal enabled through WiFi		
	No wireless networks are used in the trust		

Question 10	Does your organisation have a BYOD or CYOD policy?	Yes/No
	Bring Your Own Device (BYOD)	no
	Choose Your Own Device (CYOD)	where clinically driven

Question 11	What mobile device management (MDM) software does your organisation use?	Main product and supplier	Annual spend - FY17/18	Contract renewal date

Smartphones	Mobile iron	commercially sensitive	Jul-18
Laptops	Windows (SCCM)	commercially sensitive	n/a
PCs	Windows (SCCM)	commercially sensitive	n/a
Tablets	Mobile Iron	commercially sensitive	Jul-18
Other (please specify):			

Question 12	Does your organisation have a mobile threat prevention solution?	Yes/No	Product
		No	N/A

Question 13	What devices are used by your organisation?	Number across organisation	Average age of product	Main supplier
	Smartphones	800	2 Years	apple
	Laptops	550	2 Years	HP / Lenovo
	PCs	2850	4 Years	HP / Lenovo
	Tablets	220 surface tablets 500 ipads	2 Years	Microsoft / apple

Question 14	What video/web conferencing software does your organisation use?	Response	Notes
	Main product (e.g. Skype, Jabber, Webex)	Avaya	
	Main supplier	Maintel	
	Annual spend	commercially sensitive	

Contract renewal date	Apr-19
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Question 15	What desktop operating system software is used by your organisation?	Main product	Main supplier	Annual spend	Contract renewal date
	Mixture of windows 7,8 10	Windows 10	Microsoft	commercially sensitive	Feb-21

Question 16	What personal office productivity software is run by your organisation?	Response
	Product and version	office 2010
	Licencing model (e.g. cloud-based, enterprise-wide, concurrent-user, named user)	perpetual licences
	Number of licences	

Question 17	Does your organisation use NHSmail or a locally hosted email system?	NHSmail	Locally-hosted (please specify provider)	Both	Are you moving to NHSmail2 (Yes/no)
		yes	yes	yes	yes