

## Award categories

1. **Clinical team award &**
2. **Non-clinical team award** - [#respectandsupport](#) [#aspiretoexcellence](#) [#reflectlearnimprove](#). For teams who demonstrate best practice and/or drive forward improvements in patient care or have introduced a change in approach that has led to improvements in financial or operational performance Or they may have pulled together through very difficult circumstances.
3. **Volunteer of the year (team or individual)** [#respectandsupport](#). For volunteers who go the extra mile to help and support our patients, their relatives and our staff; acting as an advocate and offering a voice to our patients
4. **Quality improvement award** [#aspiretoexcellence](#) [#reflectlearnimprove](#). Celebrating improvement and continuous progress. Nominees demonstrate creativity, flair and ambition to help services change and adapt to exceed expectations
5. **Unsung hero (clinical) &**
6. **Unsung hero (non-clinical)** [#respectandsupport](#). Celebrating the heart and soul of NGH. These two awards go to individuals who go above and beyond the call of duty to support one another and ensure our patients get the best possible care
7. **Patient safety award (individual or team)** [#patientsafetyaboveall](#) [#aspiretoexcellence](#). For best practice in providing safe care, or have openly raised awareness of safety issues, championed transparency or introduced new, safer ways of working.
8. **Patient experience award (individual or team)** [#bestpossiblecare](#). For those who place the patient's experience at the heart of all they do. They show they have listened to and acted on patient feedback.
9. **Clinical educator of the year** [#reflectlearnimprove](#). For an individual or team who demonstrate excellence in providing and supporting high quality education.

## Nomination form

Your name: .....

Job title (if staff) .....

Address or department location

(for trust purposes only) .....

Telephone/ext no .....

Email .....

## What happens next?

A judging panel will review all nominations and short-list six nominees in each category. From those six they will choose an overall winner.

All shortlisted nominees will be invited to the gala award ceremony on 27th September when the winners will be announced and presented with their Award by the chairman and chief executive.

Winners will be announced on our website, on our social media pages and in the local media. Individual shortlisted nominees may also invite a colleague to accompany them to the ceremony.

### Please return your completed nomination form to:

Billie Whitelocke  
Communications Assistant  
Communications  
Northampton General Hospital NHS Trust, Cliftonville,  
Northampton, NN5 5BD  
billie.whitelocke@ngh.nhs.uk



## Nomination form

### Celebrating great staff providing the Best Possible Care

Our Best Possible Care Awards celebrate those individuals and teams who make a real difference to the way we work and our patient care. Regardless of where they work or volunteer in the hospital, if one of your colleagues or your team, or someone who has cared for you, has gone above and beyond to exceed expectations now is your chance to get them the recognition they deserve.

### This is a great opportunity to think about how our staff live and breathe our core values:

- We put patient safety above all else
- We aspire to excellence
- We reflect, we learn, we improve
- We respect and support each other

Providing  
the **Best Possible Care**

## Who can be nominated?

Our Best Possible Care Awards are open to all our staff and volunteers. Nominations can be made either for an outstanding individual or a team who have gone above and beyond to make a significant contribution.

## Who can make a nomination?

Staff and volunteers can be nominated by their colleagues, patients, their carers and/or visitors.

**Staff may not nominate themselves.**

## How to make a nomination

You can nominate by completing the form on this leaflet or online via our website. To be worthy of a Best Possible Care Award nominee(s) will have made a real difference. Your nomination should highlight the benefits their efforts have brought to our patients, their colleagues and the hospital. They must demonstrate one or more of the following qualities:

- A commitment to service improvement in line with our core value [#reflect/learn/improve](#) to achieve the best possible care for our patients
- A willingness to go the 'extra mile' or 'beyond the call of duty' in line with our core value [#respectandsupportoneanother](#)
- Creativity, flair and ambition and a willingness to exceed expectations [#aspiretoexcellence](#)
- Show they place patient safety at the heart of what they do to ensure the best possible outcomes and care [#patientsafetyaboveallelse](#)
- Show they place the patient experience at the heart of what they do, working in partnership with relatives, carers, staff and services
- Commitment to high quality education [#reflectlearnimprove](#)
- Dedication and commitment to delivering services that provide the [best possible care](#)
- For any assistance contact Billie Whitelocke on 01604 523871 or email [billie.whitelocke@ngh.nhs.uk](mailto:billie.whitelocke@ngh.nhs.uk)

**Nominations close midnight on Friday 28th June 2019**

# Nomination form



Name of individual or team your are nominating (please use block capitals)

The department or ward they work in and extension number (please use block capitals)

Award you are nominating them for

Please provide a brief summary outlining the reasons for your nomination and telling us how your nominee has brought our core values to life. (maximum 200 words - please use a separate piece of paper if necessary)

Please send your nomination to BPC Awards 2019 c/o Billie Whitelocke, Communications Assistant, Communications, Northampton General Hospital NHS Trust, Cliftonville, Northampton, NN5 5BD [billie.whitelocke@ngh.nhs.uk](mailto:billie.whitelocke@ngh.nhs.uk) putting 'BPC Award nomination' in the subject box. Please ensure your nomination reaches us by midnight on 28th June 2019.